

November 16, 2020

Dear Valued Customer,

With the holidays around the corner, I am reminded to reflect on what I'm thankful for in 2020. While COVID-19 has tested our collective strength, I remain grateful for you – our valued customers and frontline workers - doing everything in your power to help keep your communities healthy and safe. Your resiliency continues to inspire me during these challenging times.

One of the greatest challenges we faced this year as a company was keeping pace with the unprecedented demand for our products. We never like to be in a position where we cannot get our customers the products they need. Our efforts to ramp up production have been ongoing, and we are pleased to share that supply for popular products like the Clorox® Total 360® System, Clorox® Germicidal Bleach, CloroxPro® BioStain & Odor Remover, and Clorox Healthcare® Bleach Germicidal Cleaner is starting to reach healthier levels. While I am encouraged by the progress I'm seeing, I know we need to do more. In particular, I know wipes are top of mind for many of you and supplying at adequate levels has been immensely difficult. To address this, we have left no stone unturned in finding additional external manufacturing capacity and supply of raw materials. While we've faced some bumps in the road along the way, you will see continued improvement in the coming months with our ability to supply wipes as a result of these efforts. Moving forward, you have our commitment to continue prioritizing and investing in maximizing supply of disinfectants.

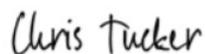
We also know that the support you need from us extends beyond product. Communication, education, and helping you navigate new ways of doing business are also critical. In response to your request for more frequent, transparent communication, this month **CloroxPro launched a free, all-access newsletter for you and all of our customers.**

The newsletter, called **CloroxPro Connect**, provides a behind-the-scenes look at everything CloroxPro is doing to meet our customers' needs and our priorities for the future. Inside you'll read about our latest efforts to support you amidst the COVID-19 pandemic, new products and educational tools, and the latest from our scientific experts.

We look forward to providing you an inside look into CloroxPro so you can be better prepared to meet the needs of your clients and the communities you serve.

As we close out 2020, I am thankful for your continued trust and partnership. I wish you, your employees, your customers, your family and your friends a safe and healthy holiday.

Sincerely,

A handwritten signature in black ink that reads "Chris Tucker". The signature is written in a cursive, slightly slanted style.

Chris Tucker
Vice President and General Manager
Clorox Professional Products Company